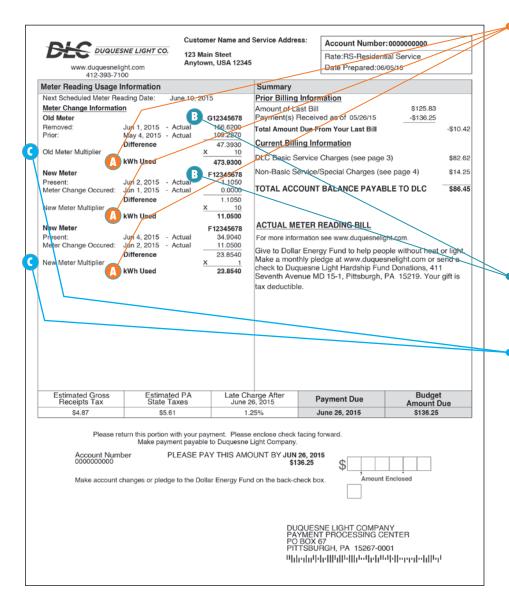


ADVANCED METERING INFRASTRUCTURE BILL CHANGES

Temporary Multiple Meter Usage Readings on One Bill Statement



- When your old electric meter is replaced with the new, digital meter, you temporarily will see three usage readings on your bill. The first covers from the start of your billing period to when the new meter was installed. The second usage reading covers from when the new meter was installed until it was activated on our network. The third covers from when it was activated until the end of your billing period.
- Your old meter will have a different ID number than your new meter
- Current Duquesne Light meters use a "multiplier" to determine your usage. The dials on the older meters record your usage, which the multiplier then correctly converts into kilowatt-hours. Another advantage of the new digital meters is that the multiplier value will be set to "1" once your new meter is activated on the network, making it easier for you to determine the amount of kilowatt-hours used.