



Duquesne Light

Our Energy...Your Power

News Release

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Duquesne Light Warns Customers of Phone Scam Artists

PITTSBURGH – Duquesne Light has been made aware of a scam artist targeting its customers and wants to remind customers of the company’s policies.

A few customers have reported receiving calls stating that if payment isn’t made immediately, their service will be terminated the same day. The callers are also directing customers to purchase “pre-paid” type credit cards to pay off the alleged amount.

Duquesne Light does not call customers on the day of a scheduled termination for non-payment, nor does it ask customers to purchase these pre-paid type payment cards.

If a customer receives one of these calls, the company asks that they hang up and call Duquesne Light at 412-393-7100, as well as alerting their local police department.

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About Duquesne Light Company

Duquesne Light Company is a leader in the transmission and distribution of electric energy, offering superior customer service and reliability to more than half a million customers throughout southwestern Pennsylvania.

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