



**Hours – Monday through Friday  
8:00 a.m. to 5:00 p.m.  
Payments by Phone 412-393-7100  
Press option 3-2-1**

Dear Duquesne Light Customer,

If you forgot your password and would like it removed from your account, please have a notary verify your identity by completing the section below. Mail your completed notarized statement and a copy of your driver's license to:

Customer Care Correspondence Dept 6-9  
Duquesne Light Company  
411 Seventh Avenue  
Pittsburgh, PA 15219

Once your notarized statement has been verified, you can set up a new password. Call Duquesne Light at 412-393-7200 to speak to a representative or provide your new password below:

\_\_\_\_\_ (This password must be alpha numeric and only contain eight characters)

Sincerely,

Duquesne Light Company

**Notarized Statement:**

State of \_\_\_\_\_  
County of \_\_\_\_\_ (or city of \_\_\_\_\_)  
On this \_\_\_\_\_ day, of Month \_\_\_\_\_ 20\_\_\_\_

I certify that \_\_\_\_\_ has provided proper documentation to positively identify him/herself.  
Please place Notary Seal in box below

\_\_\_\_\_  
(Notary Signature)

My Commission Expires  
\_\_\_\_\_