



SERVICELINE

A power-filled publication brought to you by Duquesne Light Co.



Join us at the Home & Garden Show

Here for You!

SUDDENLY IT'S SPRING!

1900 Exhibits!

DLC
DUQUESNE LIGHT CO.

HOME & GARDEN SHOW

MARCH 6-15, 2020

Pittsburgh Convention Center Downtown

Shop over 10 acres with everything for your home!

Save \$3 off one regular adult ticket at the Convention Center box office. One coupon per customer.

Valid weekdays only:
Friday, March 6; Monday thru Friday, March 9 thru March 13

DON'T MISS THE LARGEST HOME EVENT IN AMERICA!

Fridays and Saturdays 10 a.m. - 10 p.m.
Sundays 10 a.m. - 6 p.m. * Monday - Thursday 4-10 p.m.
Adults: \$10.00 * Children 6-12: \$4.00 * Under 6: Free

PghHome.com

PARK AT HEINZ FIELD LOTS FOR \$8.00.
RIDE THE FREE Fox 53 Flyer CONTINUOUS SHUTTLE TO THE SHOW.

Coupon must be printed and presented at the Convention Center Box Office when purchasing ticket.

Springtime will be here before you know it, and with that comes the annual Duquesne Light Home & Garden Show. This year's event will be held Friday, March 6, through Sunday, March 15, at the David L. Lawrence Convention Center in downtown Pittsburgh.

Celebrating its 39th year, the Duquesne Light Home & Garden Show will feature 1,900 exhibits, covering more than 10 acres. Duquesne Light's "Electric Lane" display again will be among the show's main attractions. In addition to the always-popular "peel and win" tickets and prizes, Electric Lane will feature a wide range of information on Energy Efficiency and Electric Vehicles.

Use the coupon on the left to take advantage of a \$3 discount on weekday admissions. See you there!

Our New Web Guide Will Help You Make Informed Decisions about Electric Vehicles

Duquesne Light has launched a new online Electric Vehicle (EV) Guide that offers a variety of interactive tools and personalized recommendations to help make selecting the right EV easier for customers. Check it out at EV.DuquesneLight.com.

"Making the switch to an electric vehicle can be intimidating for some," said Sarah Olexsak, Manger, Transportation Electrification. "Our new EV Guide eases the transition to driving electric by giving our customers the online tools and resources they need to be confident about their EV purchase."

The newly-launched online EV Guide gives customers the ability to browse electric vehicle options, discover purchase incentives, locate nearby charging stations and find answers to frequently asked questions all in one place. For example, the new resource allows customers to sort through the choices based on personalized

Living Green

YOUR GUIDE TO ELECTRIC VEHICLES

Compare Costs, savings, incentives, and more.

Browse Electric Vehicles

Discover Incentives

Locate Charging Stations

criteria, such as daily commute length, budget, car features and home charging availability. Additionally, customers can compare the cost-savings of each model to similar gas-powered vehicles.

The guide is yet another step in DLC's efforts to help raise awareness of EVs and promote the benefits of choosing this environmentally friendly mode of transportation, including reduced emissions, lower fuel costs and improved utilization of the electric grid.

HomeServe Repair Plans Make Major Repairs a Minor Concern

Home emergency repairs of electric or sewer lines or heating and cooling systems can be expensive and time-consuming. Duquesne Light has partnered with HomeServe to help eligible customers be prepared and

have the best possible service in the case of such a breakdown. With a repair plan from HomeServe, you will have access to a 24/7 hotline where you can schedule a repair for the major systems in and around your home, as covered in the plan.

You probably don't think about the hassle of these types of major repairs until you need to. Then it becomes all you can think about: the unplanned expense, finding a reliable contractor, as well as the inconvenience to you and your family. That's why Duquesne Light, in partnership with HomeServe, is pleased to offer a wide range of repair plans with reasonable monthly fees. There are 10 in all – from In-Home and Exterior Electric Line Repair to Heating, Cooling and Sewer Line Repair.

For more details or to enroll, visit DLCHomePlans.com or call 1-833-500-2624.



Here for You!

Watt Choices Offers Energy Efficiency Kits to ALL Residential Customers

Save Energy,
Save Money



Duquesne Light is offering free Energy Efficiency kits* to all of its residential customers! Each kit contains eight LED lamps and two LED nightlights.

Go to DuquesneLight.com/WattChoices, select "Residential," then "Online Energy Audit," and enter your account number to order yours today! To complete the order, you will need to click on the "Detailed Analysis" button, which enables you to receive a detailed home energy audit in less than three minutes. That is all you need to do to receive the kit.

Customers without access to a computer can call 1-888-WATTLEY (1-888-928-8539) to order their kit.

* One kit per active Duquesne Light account.

Training Next Generation of Lineworkers: Applications Now Being Accepted



Duquesne Light, in partnership with the Community College of Allegheny County (CCAC), is now accepting applications for its 2020-21 Electrical Distribution Technology (EDT) program. The one-year program, which will begin in August 2020, is designed to prepare students for entry-level skilled craft positions associated with electric utilities. The deadline to apply is April 1.

Participants in the program will be exposed to the theoretical and practical aspects of working in an electric utility. While participants are responsible for their own tuition, Duquesne Light will award five scholarships this year.

DLC will offer a five-week paid rotational internship at the end of the first semester, as well as a three-month paid internship during the summer of 2021. Upon completion of the program, students will receive a certificate in Electrical Distribution Technology from CCAC.

To review the selection criteria, visit DuquesneLight.com/Careers, click the View Openings button and enter requisition ID 12262.

News You Can Use

e-Bill: Faster, Greener, More Convenient

e-Bill is a free service that enables you to view your Duquesne Light bill from a mobile device, laptop or personal computer on the day it is generated. It's faster, greener, and makes your bill available whenever or wherever you need it. Once you enroll in e-Bill, you no longer will receive a paper bill. Instead, you will receive an email with the amount and date due, as well as a link to access and manage payment of your bill. In addition, we will provide a 12-month history of your bills to make record-keeping easy. Visit DuquesneLight.com/eBill to enroll today.



Did you Check the Box?

Adding a donation to your monthly bill is the easiest way to help your neighbors in need.



A complete and accurate count starts with you. Help shape your future in Pennsylvania by participating in the 2020 Census. Learn more by visiting PA.Gov/Census.

