UNDERSTANDING

YOUR BILL

We know that electric bills can be confusing. We listened to your comments and suggestions, and redesigned our bill to be cleaner, clearer, and easier to understand.

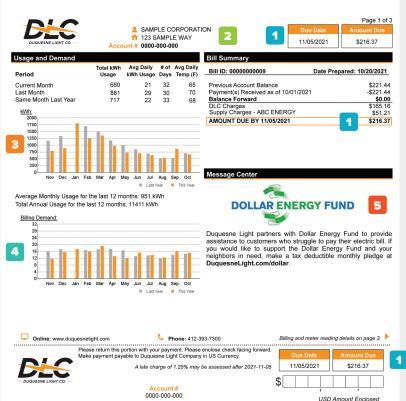


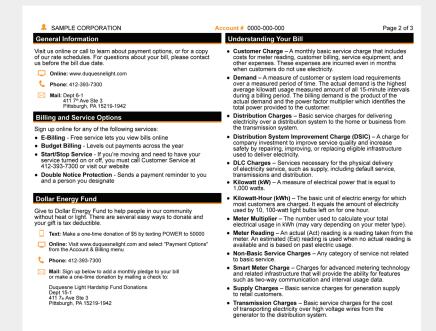
The first page of your bill features redesigned elements that make it easier for you to find and understand the following:

- When and what you need to pay is shown in multiple places
- Your account information such as business name, mailing address and account # (see page 3 of your bill for more account detail)
- Track your usage and how it compares over the past year
- See your demand for the past year
- The message center is where we'll share important messages with you such as relevant programs and services

The second page of your bill contains general information about the bill, including definitions of common terms on your bill, features and programs available to you, and contact information for questions.







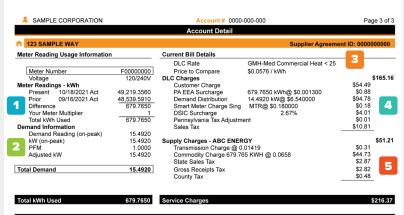


UNDERSTANDING

YOUR BILL

The final page of your bill will have information specific to your account. These include additional notifications from DLC plus account details such as:

- How much electricity (kWh) you used for the listed billing period
- Your demand is the highest average kilowatt (kW) usage of all 15 minute intervals in the billing period
- The location of your DLC rate service has moved from page 1 to page 3
- The charges for DLC to deliver electricity to your business
- The charges to produce the electricity delivered to your business
- If you've chosen a supplier or would like to shop for one, this section includes important details such as your supplier agreement ID, rate schedule and supplier contact information



Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information

Supplier Agreement ID: 0000000000
Rate Schedule: GMH-Med Commercial Heat < 25

The current Price to Compare is listed above in Account Detail and will change every June and December. Your actual PTC may differ based on your demand & usage kWh.For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen
 The Public Utility Commission regulates distribution prices and services
 The Federal Energy Regulatory Commission regulates transmission prices and services





ABC ENERGY 456 MARKET STREET PITTSBURGH PA 15219

For questions regarding the supplier portion of your bill, call ABC ENERGY at (888) 456-7890.

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
 Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conscring energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.
 SIGN UP FOR AUTOPAY and learn about other convenient payment options by visiting our website www.duquesnelight.com.
 Estimated Gross Receipts Tax of \$9.11 and Estimated PA State Tax of \$10.50 are included in your rates.

