



SERVICELINE

A power-filled publication brought to you by Duquesne Light Co.



3,000 Hours of Employee Volunteerism & \$1.4 Million in Donations

Making a Difference in the Pittsburgh Region

The men and women of Duquesne Light take great pride in keeping residents of Allegheny and Beaver counties connected to a safe, reliable source of electricity. At the same time, they are key contributors to the long tradition of Duquesne Light being actively involved in the many communities we serve through employee volunteerism and our charitable giving program.

Our employees demonstrate a deep commitment to the community as seen by the **3,000 volunteer hours logged throughout the year**. We are proud of our employees and the ways in which they give back with such open hearts and generosity.

As a company, we also are committed to supporting local non-profits and organizations through our charitable giving program. **In 2018, we donated more than \$1.4 million to organizations across Allegheny and**



Beaver counties. A list of organizations that received grants and information on how to apply for 2019 funding can be found in the Charitable Giving section of our website, DuquesneLight.com.

Following are some highlights of our giving and volunteer efforts in 2018.



Duquesne Light STEM Center Helping Create Tomorrow's Workforce

Highlighting our community outreach in 2018 was the naming of the Duquesne Light Company Center for STEM Education and Career Development at the Carnegie Science Center.

This new name recognizes DLC's increased support of the Science Center's programs to inspire students to pursue science, technology, engineering and math (STEM) careers.

The DLC Center for STEM Education and Career Development is the umbrella for Carnegie Science Center's many programs designed to increase students' interest in STEM topics and careers. These include themed field trips, student competitions, professional development for educators, programs targeting early learners and girls, the Fab Lab Carnegie Science Center makerspace and the STEMisphere.org online directory of local and national STEM resources.



Duquesne Light has been a supporter of the Science Center since it opened in 1991 and is a founding partner of the STEM Center, which launched in 2011. "Our investment in the Carnegie Science Center will pay dividends for generations to come as today's students become tomorrow's highly skilled STEM workforce," said Jessica Rock, Vice President, Communications and Corporate Citizenship.

Employee Volunteerism: Hidden Harvest Helps Fight Food Insecurity

Employee volunteers served a wide range of local organizations in 2018.

For example, through a unique new partnership with 412 Food Rescue, DLC employees helped harvest more than 1,300 pounds of fruits and vegetables. Through its Hidden Harvest program, the organization collects fruits and vegetables from public and privately-owned trees, orchards, farms and gardens with the help of volunteers. Once collected, the edible produce is donated to organizations that serve those who are experiencing food insecurity. Additional produce is delivered to local partners who then turn it into a value-added product. DLC was recognized with 412 Food Rescue's Hidden Harvest Hero Award for the most harvests in 2018.



More on our giving and volunteer efforts in 2018

Nearly 30 Years of Keeping Local Shorelines Clean

For nearly three decades, DLC employee volunteers have helped keep Pittsburgh's rivers and shorelines clean by participating in the Ohio River Valley Water Sanitation Committee's annual River Sweep initiative. Nearly 40 employees from departments across the company partnered with two local nonprofit organizations, Friends of the Riverfront and Allegheny CleanWays, to participate in this year's event. By the end of the day, volunteers had collected more than 15 cubic yards, or roughly 75 bags, of trash.



DLC & Plum Volunteers Complete KaBOOM! Playground Build

In September, more than 130 Duquesne Light employees gathered at Pivik Elementary School in Plum Borough to help community volunteers and parents build a new, inclusive KaBOOM! playground that will serve all students. The playground design was based on the student's "wish list" drawings created during a special Design Day event in July. DLC has partnered with the KaBOOM! organization to complete playgrounds in Beaver County, North Versailles, Braddock Hills, Midland, McKeesport, Coraopolis and at the Pittsburgh Zoo & PPG Aquarium.

Neighborhood Assistance Program Invests in Distressed, Underserved Areas

Duquesne Light awarded more than \$475,000 in Neighborhood Assistance Program grants to organizations including the Greater Pittsburgh Community Food Bank, Lawrenceville Corporation and Pennsylvania Women Work. This program allows us to invest in projects that will have a significant impact on distressed and underserved communities.



Art Lighting Project Enlivens Garrison Place

Duquesne Light partnered with the Pittsburgh Downtown Partnership (PDP) to bring a new public art display to the alleyway of Garrison Place, as part of a PDP initiative to enliven downtown alleyways with lighting, artwork, and pedestrian enhancements. **Garrison Canal** was created using materials from the popular *Energy Flow* lighted display recently removed from the Rachel Carson Bridge, which DLC also helped support. The new display responds to real time changes in local weather conditions as visitors walk below. Previous company-sponsored lighting projects include the Roberto Clemente Bridge, safety lights in the Strip District and various community ball fields and recreation areas.

HOW TO REACH DUQUESNE LIGHT

Customer Service	412-393-7100
Outages and Emergencies	412-393-7000
TDD (Telecommunications Device for the Deaf)	412-393-4320
Credit & Collections	412-393-7200
Department and Employee Directories	412-393-6000
Universal Services (Energy Assistance)	1-888-393-7600
Time and Temperature	412-391-9500
Watt Choices	1-888-WATTLEY (1-888-928-8539)

Social
Media

@DuquesneLight
 facebook.com/DuquesneLight
 linkedin.com/company/Duquesne-Light-Company

HOLIDAY SCHEDULE FOR TELEPHONE SERVICE REPRESENTATIVES

Christmas Day – Tuesday, Dec. 25 – Closed
New Year's Day – Tuesday, Jan. 1 – Closed